

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: May 22, 2014

Name of Product: Survey Reporting

Contact for more Information (name/phone/email): 855-307-8700 / support@countryintel.com

Summary Table

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<i>Criteria</i>	<i>Supporting Features</i>	<i>Remarks and explanations</i>
Section 1194.21 Software Applications and Operating	Not Applicable	

Systems		
Section 1194.22 Web-based Internet Information and Applications	Survey Reporting	Country Intelligence Group's Survey Reporting products are available in web-based form for customers who prefer to gain access to surveys administered by us and subsequent survey reports. The survey information and reports are usually stored and accessed on a sub-domain of the countryintel.com website.
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Survey Reporting	
Section 1194.41 Information, Documentation and Support	Survey Reporting	

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**Section 1194.22 Web-based Internet
information and applications – Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported: All web-based pages that a user must visit to gain access to and view survey information and reports use images sparingly, and all images on said pages contain "alt" text to describe images.	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supported: Any survey content or survey report that may include a multimedia platform such as video or audio also contains the text version equivalent transcript of the media.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported: Web-based survey information uses color only when it does not convey meaning, and all charts graphs, and images that do convey meaning are produced in gray scale.	Color images produced by third-party publishers that are linked to from a page containing survey content are not included in the

		VPAT assessment because Country Intelligence Group does not have ownership of content contained on third-party websites.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported: Web-based Daily News Summaries and survey information is readable without an html style sheet.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	
(g) Row and column headers shall be identified for data tables.	Supported: All content included in a web-based survey or associated report that uses data tables contain identified Row and column headers.	Data tables are used sparingly in Country Intelligence Group Web-based products, and whenever possible, alternatives are used in place of tables to present data.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	

<p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p>	<p>Supported:</p> <p>All content frame that appear within a web-based survey or associated report contain title labels to assist with easy navigation using assistive technology, and to also improve the clarity of content.</p>	
<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported:</p> <p>Web-based survey information produced by Country Intelligence Group is designed to avoid screen flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>Supported:</p> <p>All content included in the Web-based survey reporting product contain a text-only view link so to allow for easy printing or use of assistive technology to read the text equivalent of web-based content. The survey information and any associated reports utilize a content management system that automatically updates the text-only version of content, and all text-only view content is manually reviewed after production for quality assurance purposes.</p>	

<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supported:</p> <p>The survey reporting products use very little scripted language to display content, but where it does exist, the script is marked up with functional text that can be read by Assistive Technology.</p>	
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Not Applicable</p>	
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported:</p> <p>All forms and fillable fields that a customer must utilize to gain access to and view the survey information and associated reports allow people with assistive technology to navigate and enter the required information by providing text and optional verbal cues on the forms.</p>	
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supported:</p> <p>The web-based survey reports contain “skip to” and “top links” and support key board shortcuts to jump to the end or beginning of a summary report.</p>	
<p>(p) When a timed response is required, the user shall be alerted</p>	<p>Not Applicable</p>	

and given sufficient time to indicate more time is required.		
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Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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Section 1194.31 Functional Performance

Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported: All web-based surveys and associated reports contain a text-only option to allow for easy use of assistive technology to read the text equivalent of content.	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support	Supported: All web-based surveys and associated reports contain a text-only option to allow for easy use of assistive technology to read the text equivalent of content. Administered	

<p>for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>surveys and reports are also available in formats such as Adobe PDF and Microsoft Word which allow an end-user to zoom-in on documents. In addition, links with large text are conspicuously made available on the Web-based content pages to also allow for download of the web-based content into a file format such as PDF or Word.</p>	
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Supported: All administered surveys and associated reports are retrievable without the use of hearing. Any content that may include a multimedia platform such as video or audio also contains the text version equivalent transcript of the media.</p>	
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Supported: All surveys and associated reports are retrievable without the use of hearing. Any content that may include a multimedia platform such as video or audio also contains the text version equivalent transcript of the media.</p>	
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology</p>	<p>Supported: The surveys and associated reports are fully accessible using only visual cues or using</p>	<p>Speech is not used to navigate a survey or survey report.</p>

used by people with disabilities shall be provided.	only auditory cues with the use of assistive technology.	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported: The surveys and associated reports are accessible through simple use of point and click operations, and utilize standard operating system keyboard navigation for access without a mouse.	

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Section 1194.41 Information, Documentation and Support – Detail

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<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported: Any product support documentation developed for survey participant or end-consumer of a survey report is available in multiple formats without additional charge to the customer.	End-users may contact Country Intelligence Group Customer Support for more support documentation information by toll-free phone at 855-307-8700 or by email at support@countryintel.com.
(b) End-users shall have access to a description of the accessibility and compatibility features of	Supported: Upon request, information and	End-users may request additional information about accessibility and compatibility features by

<p>products in alternate formats or alternate methods upon request, at no additional charge.</p>	<p>descriptions about the accessibility and compatibility features of a customer's specific survey or associate report is available at no additional charge.</p>	<p>contacting Country Intelligence Group Customer Support by toll-free phone at 855-307-8700 or by email at support@countryintel.com.</p>
<p>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</p>	<p>Supported:</p> <p>All customer support services provide to end-users accommodates the communication needs of end-users with disabilities. The Country Intelligence Group Customer Support staff is fully trained and familiar with the accessibility and compatibility options developed for all of the specific survey solutions developed for customers.</p>	<p>For information on additional support services end-users may contact Country Intelligence Group Customer Support by toll-free phone at 855-307-8700 or by email at support@countryintel.com.</p>

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